



# FAN GUIDE

# WALES v AUSTRALIA

## SATURDAY 20 NOVEMBER 2021

**PHASED ENTRY FROM 15:00**

















Gates open 2 ½ hours prior to kick off, phased entry will be in operation and displayed on the digital ticket

**KICK OFF 17:30**

# CROESO

Welcome back to Principality Stadium! A fantastic match day experience awaits... here's what you'll need to enjoy your day

## KEEPING YOU SAFE

-   **COVID PASS**  
NHS Covid Pass or proof of negative LFT as required by Welsh Government\*
-   **DIGITAL TICKETS**  
All attendees must have their own digital ticket for Track and Trace.
-   **PHASED ENTRY**  
Please arrive at the time and gate displayed on your ticket
-   **FACE MASK**  
**TO BE WORN WHEN MOVING AROUND THE STADIUM**  
they can be removed when seated
-   **HEALTH QUESTIONNAIRE**  
that is to be completed within the Digital Ticket App
-   **STADIUM ROOF OPEN**  
Please prepare for all weather conditions.
-   **HAND SANITISER**  
stations will be available throughout the Stadium
-   **STADIUM CLEANING**  
Enhanced cleaning programme in place

**THESE MEASURES ARE SUBJECT TO CHANGE DEPENDENT ON GOVERNMENT GUIDELINES.**

\*Whilst you can include your negative LFT result information as part of the pass, we also can accept the email or text notification of a negative LFT upon entry too. Supporters under the age of 18 are exempt. More information on Page 3.



**Please do not attend the match if you or anyone else in your household (including anyone in your extended household bubble):**

- has or develops any COVID-19 symptoms;
- has been contacted by NHS Track and Trace services and asked to self-isolate;
- are awaiting a coronavirus test result or have tested positive for coronavirus within the last 10 days;
- have travelled to or from a territory outside the UK Government Travel Corridor List within the last 10 days; or
- are unable to comply with any other restrictions or conditions introduced that apply to attending a sporting event (where additional restrictions or conditions are introduced we will provide you with as much advance notice as possible)

# NHS COVID PASS

Supporters attending Autumn 2021 Fixtures at Principality Stadium are required to present a valid COVID Pass or a recent negative lateral flow test result upon entry.



**DIGITAL NHS COVID PASS**

OR



**PAPER NHS COVID PASS**

OR



**PROOF OF A RECENT NEGATIVE LATERAL FLOW TEST**

In line with Welsh Government legislation, **SUPPORTERS UNDER THE AGE OF 18 ARE EXEMPT** from NHS Covid Pass or needing to provide proof of negative LFT test to enter the event.

## WHERE CAN I GET MY NHS COVID PASS?

To get your NHS Covid Pass please visit: [gov.wales/get-your-nhs-covid-pass](https://gov.wales/get-your-nhs-covid-pass)

The NHS Covid Pass is available in digital or printed format. Please note, if you opt for a paper format this can take between 7 – 10 days to arrive. To get the NHS COVID Pass in Wales you must be registered with a GP in Wales or England and have an NHS number.

## HOW DO I GET A DIGITAL NHS COVID PASS?

Here is a step-by-step guide on how to get your digital NHS Covid Pass.

To use the digital service you must have one of the following Photo IDs:  
**Passport / Full UK Driving Licence / or Full European Driving Licence**  
Along with an e-mail address and mobile phone number.

**Step 1** – Select this link [www.gov.wales/get-your-nhs-covid-pass](https://www.gov.wales/get-your-nhs-covid-pass)

**Step 2** – Select the option **Get your NHS COVID Pass** (on nhs.uk)

**Step 4** – Once selected Get your NHS COVID Pass (on nhs.uk) you will be guided through the NHS login registration and identity verification process to **create an NHS Login account**. You will be required to verify your identity using your photo ID. You will receive an e-mail once your checks are complete (this may take some time)

**Step 5** – Once you receive the e-mail you will be asked to login into NHS Login using the details you used to register (e-mail, password and code sent to your registered phone). **The domestic NHS Covid Pass button will take you to the 2D barcode – this can be downloaded as a PDF that you can print off or download to your Apple or Google wallet on your phone or tablet.**



Llywodraeth Cymru  
Welsh Government



## TO GET YOUR PAPER CERTIFICATE

You should only request a paper COVID Pass if:

- you have had a full course of the COVID-19 vaccine (you should wait 14 days after your final dose before requesting it)
- you are aged 18 or over
- you do not have photographic ID

Call **0300 303 5667** to request a COVID Pass if you are unable to use the digital NHS COVID Pass.

It can take up to 10 working days for a certificate to arrive. No requests can be fast tracked and certificates cannot be collected. You can call 7 days a week between 9am and 5pm. Calls are typically charged between 2p and 40p per minute and are included in free call packages. GPs cannot provide letters showing your COVID-19 status. The paper certificate doesn't show proof of any recent test results, only the digital version of the NHS COVID Pass includes test results.

## WHERE CAN I GET MY PROOF OF NEGATIVE LATERAL FLOW TEST RESULT?

To order your lateral flow test visit: <https://gov.wales/get-rapid-lateral-flow-covid-19-tests-if-you-do-not-have-symptoms>

To register the result please visit:  
<https://www.gov.uk/report-covid19-result>

You will be sent your result on email or text depending on what you chose. Tests are free of charge.

## WHAT IF I'M A SUPPORTER FROM OUTSIDE WALES, AND UK?

People from the EU will be able to provide an EU covid certificate or negative lateral flow test results to enter.

To order your lateral flow tests go here: <https://gov.wales/get-rapid-lateral-flow-covid-19-tests-if-you-do-not-have-symptoms>

To register the result please visit: <https://www.gov.uk/report-covid19-result>

For a full list of countries who will be able to provide certificates demonstrating full vaccination please visit: <https://faq.principalitystadium.wales/autumn-nations-series-2021/covid-pass-information>

Countries not on this list will be required to provide proof of negative lateral flow test result to enter the stadium.

# DIGITAL TICKETS

## ALL TICKETS ARE NOW ISSUED VIA THE 'PRINCIPALITY STADIUM TICKETING' APP

You will need to own a smart phone to use the digital ticketing app which is essential for access into the stadium.

Available to download from the App Store or Play Store now.



**DO NOT SCREENSHOT**

Please do not attempt to screenshot any of your tickets as this is not permitted and may result in the invalidation of tickets.



**FULLY CHARGED SMARTPHONE**

Don't forget to make sure your smartphone is fully charged before leaving for the stadium.



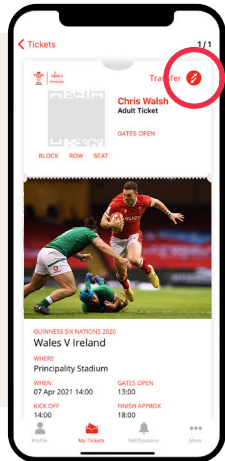
FULL INFORMATION ON DIGITAL TICKETS CAN BE FOUND HERE: [WRU.WALES/FAQ](http://WRU.WALES/FAQ)



## TICKET TRANSFER

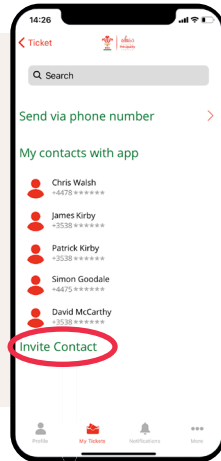
Please transfer tickets to your friends/family before you arrive at the stadium. This will help speed up entry into the stadium.

1



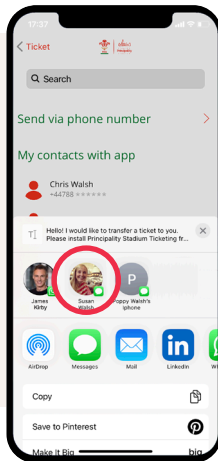
Open 'My Tickets' tab and select the event, then select the ticket you want to transfer.

2

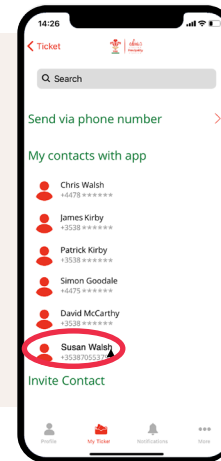


**Ticket transfer is app to app only.** The person to whom you wish to transfer the ticket, must have the Principality Stadium app. Use the 'Invite Contact' button. This will send a SMS with a link inviting your contact to download the app.

If the person to whom you want to transfer a ticket is not in your contacts, use the 'Send via phone number' option. Enter the number and follow the instructions.

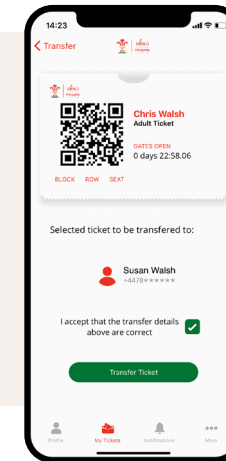


3



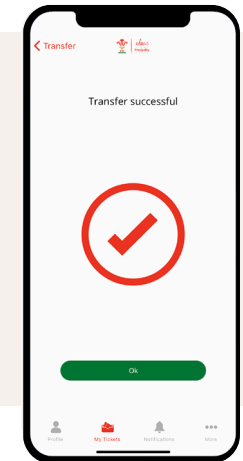
Once your contact has downloaded and registered their app, and providing they are already a contact in your phone, their name will automatically appear in the 'My Contacts' tab in your app.

4



Select the person in your contacts to whom you want to transfer the ticket and confirm that you accept the details are correct. Then press 'Transfer Ticket'.

5



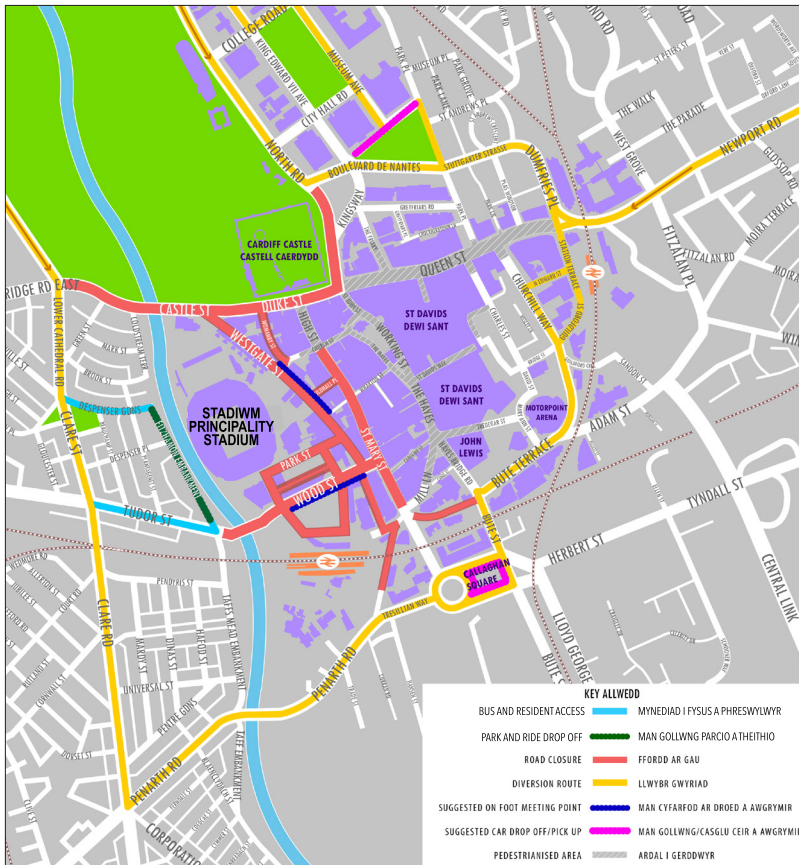
Transfer will take place and you will see a ticket transferred confirmation screen.

**The ticket will leave your phone** and appear on the other person's phone, in their name.

# CITY CENTRE

## ROAD CLOSURES

Full Road closure details from Cardiff Council: <https://www.cardiff.gov.uk/ENG/resident/Parking-roads-and-travel/Road-works/Pages/Road-works.aspx>



## PARK & RIDE CARDIFF SOUTH

### COUNTY HALL - CARDIFF BAY

**Getting There:** Access from Junction 33 of the M4, down the A4232 and follow signs to site CF10 4UW

**Distance from City Centre:** 1.5miles (10-15mins)

**Cost:** £10 payable on the day - card payment available.

**Parking time:** The car park will open at 9am. The last bus from the city centre will be at 9pm and the car park will close at 9.30pm.

**Visit:** <https://www.cardiffbus.com/park-and-ride>

## CIVIC CENTRE PARKING

**Getting There:** Exit Junction 32 of the M4, head south on the A470 towards the city centre and follow signs to civic centre.

**Cars Cost:** £15 payable on the day - card payment available.

**Coaches Cost:** £25 payable on the day (cash only)

**Parking time:** The car park will open at 8am and closes at 12 Midnight.

## SOPHIA GARDENS PARKING

**Getting There:** Exit Junction 32 of M4

**Distance from City Centre:** Approx. 0.5miles walk to Principality Stadium, Gate 2

**Cost:** £15 payable on the day - card payment available.

**Parking time:** Car Park opens 8am and closes 12am (Midnight)

*Please note: Sophia Gardens car park will be staffed until 7.00pm all vehicles are left on site at the owner's risk. Cardiff Council will not be held responsible for any theft or damage to motor vehicles or personal possessions. Any vehicles left in the car park after closing time will be fined.*

## DISABLED PARKING

Disabled drivers are advised to use **Sophia Gardens**. Disabled parking is also available at various private car parks. Please check individual websites for availability.



For up to date information, please visit:

**Cardiff Council - Travel advice for major events**



## MOTORWAYS & TRUNK ROADS

As with all major events, ticket holders are encouraged to plan their travel well ahead and make allowances for busy motorways and trunk roads. The M4 corridor and approaches to Cardiff are expected to be very busy.

# TRAVEL



For up to date information, please visit:  
**Cardiff Council - Travel advice for major events**



## RAIL

### Great Western Railway

Passengers are advised to plan their journey in advance at [gwr.com/travel-updates](http://gwr.com/travel-updates)



### Transport For Wales

Enhanced ticket checks will be in operation throughout the day so make sure you have a valid ticket for your journey before you get on the train.

It's going to be busier than usual, so download the TfW Rail App or buy in advance to save time on the day.

A queueing system will be in place at Cardiff Central station after the game.

For more information on Transport for Wales' services, please visit [www.tfwrail.wales/events](http://www.tfwrail.wales/events)



If you have any issues on the railway, you can text the British Transport Police on 61016 or call 0800 40 50 40. In an emergency, always call 999.

## BUS

### Local Buses

Bus services will be diverted while the city centre road closures are in place.

Please visit the relevant bus operator's website for more information about your specific bus routes.



For Stagecoach services, please visit:  
[stagecoachbus.com](http://stagecoachbus.com)



For Cardiff Bus services, please visit:  
<https://www.cardiffbus.com/principality-stadium>



For NAT services, please visit:  
<https://www.natgroup.co.uk/>



**National Express:**  
National Express coaches will use Sophia Gardens as usual.

## TAXIS

### St Mary Street Taxi Rank

(Outside House of Fraser)

will close at 13:30 and will re-open from 20:30.

## CAN YOU CYCLE OR WALK?

Those who live locally in Cardiff may want to travel by bicycle or walk. Research shows us that 52% of car trips made in the Welsh capital are less than 5km. This is a distance that can be comfortably cycled in 20 minutes.

We also know that 28% of Cardiff residents who currently do not cycle would like to do so.

When the roads are congested this makes cycling an even more attractive option as travel by bicycle would be quicker than a car during rush hours or during big events.



**Face coverings are mandatory on public transport in Wales** (unless you're exempt) to help prevent the spread of the coronavirus to other passengers and public transport workers.



# ENJOY THE EVENT

WE LOOK FORWARD TO WELCOMING  
YOU TO PRINCIPALITY STADIUM



## PROHIBITED ITEMS

Large Umbrellas, Professional Cameras, Audio / Video Recorders, Lasers or Flash Lights, Selfie Sticks, Pyrotechnics, Knives, Tasers, Mace, or Glass. For the full list visit - [principalitystadium.wales/information/ground-rules](http://principalitystadium.wales/information/ground-rules)

**All spectators will be subject to random search. Any prohibited items found shall be surrendered as a condition of entry.**



## BAG SEARCH

Your waiting time will be longer if you bring a bag. We will not permit large bags into the stadium, but small bags and handbags will be allowed. We class small bags as no larger than 35cm x 40cm x 19cm.



## YOUR TEAM NEEDS YOU!

Please be respectful to your fellow fans, players, officials, stewards & stadium staff.

**Antisocial behaviour will not be tolerated.**



## PLEASE BE AWARE

THE PRE-MATCH SHOW WILL CONTAIN FLASHING LIGHTS AND PYROTECHNICS THROUGHOUT

Principality Stadium, Westgate St, Cardiff CF10 1NS

principalitystadium.wales | 029 2082 2432